

# Neruda Restaurant

## Some Books for Employees to Consider Reading

### Bibliography (as of March 2011)

#### Service

Service That Sells, Sullivan and Roberts  
Lessons in Service by Charlie Trotter, Lawson and Trotter  
Sales Mistakes, Schiffman

#### Food and Wine

The Joy of Cooking, Rombauer  
The New Food Lover's Companion, Herbst  
The New Wine Lover's Companion, Herbst and Herbst  
The Penguin Companion to Food, Daviston  
Wine for Dummies, "Dummies Series"  
Bartending for Dummies, "Dummies Series"

#### Personal Relations

How to Win Friends and Influence People, Carnegie

#### Writing and Speaking

The Elements of Style, Strunk and White  
The Lively Art of Writing, Lucile Vaughn Payne

#### Pablo Neruda

Full Woman, Fleshy Apple, Hot Moon, Selected Poems of Pablo Neruda, Mitchell